

Claim form

To claim your Samsung Cashback offer, please complete and return this form. It's important that ALL fields marked* are completed, as failure to do so may delay your claim.

Alternatively you can submit your claim online at:
www.samsung.com/uk/smarttvcashback

Completed forms must arrive no later than 28 days from the date of purchase with a final closing date of 30th September 2013.

Terms and conditions apply.

Completed forms must arrive no later than 28 days from the date of purchase.

Mr/Mrs/Miss/Ms/Dr/Other (please state)*

First Name*

Surname*

Date of Birth

House Name or Number*

Street*

Locality

Town/City*

County/Country

Postcode*

Telephone Number*

Email Address*

Please tick to confirm the following:

- I have read and understood the Terms and Conditions.
- I have remembered to enclose ALL required proof of purchase documentation.
- I would like to be regularly updated with Samsung Updates including App launches, getting the most from my Smart TV and relevant promo OFFERS.
- I understand that proof of posting is not proof of delivery.

Other things you might like to know

1. What is a valid proof of purchase?

To submit a successful claim you will need to submit a copy of your TV receipt. This should include details on product purchased, VAT information, store details and purchase date.

Please note that we can only accept one claim per qualifying Samsung TV purchased.

2. What happens if I lose my receipts?

We will not be able to process your claim without valid receipts accompanied with all of the information requested on the claim form.

3. What happens if my claim gets lost in the post?

We strongly recommend that you send your claim by Registered Post so the items can be tracked. Proof of posting will not be accepted as proof of receipt. No responsibility can be accepted for claim forms lost, damaged or delayed in transit. Alternatively, consider redeeming online and uploading your proof of purchase details and other supporting documentation safely and securely.

4. How will I know my claim has been validated?

You will receive an email from us within 7 days of submitting your claim, confirming that your claim has been validated. We will then issue a cheque to the value of the applicable Cashback.

5. Who do I call if my cheque doesn't arrive?

Please contact our Customer Services Claims Helpline on 01584 871 381 who will verify that your claim has been received and validated; they will then be able to clarify the expected date of your cheque's arrival.

6. How long will it take for my cheque to arrive?

We will aim to despatch all cheques within 28 days, although if participation in the promotion exceeds expectations this may take up to 56 days.

***TERMS & CONDITIONS** Promoter: Samsung Electronics (UK) Limited, Samsung House, 1000 Hillswood Drive, Chertsey, Surrey, KT16 0PS ("Promoter"). Employees or agents of the Promoter, their families or households are not eligible. Participants must be UK or ROI residents over the age of 18. Participants who purchase a new (i.e. not second hand) Samsung Smart TV (model numbers UE40F7000, UE46F7000, UE55F7000, UE60F7000, UE40F8000, UE46F8000, UE55F8000, UE65F8000, UE46F8500, UE55F8500, PS51F8500, PS64F8500) from a UK or Republic of Ireland participating retailer (whether the purchase is made in-store or online) between 27th June 2013 and 21st August 2013 will be entitled to claim a cashback redemption (by way of cheque). Promotion Products purchased in Pounds Sterling shall receive a cash credit in Pounds Sterling. Promotion Products purchased in Euros shall receive a cash credit in Euros. Purchases from auction websites (e.g. eBay) or marketplace sales through retail websites (e.g. Amazon Marketplace or Play Trade) are specifically excluded from this promotion. Participants must wait at least ten (10) days after purchasing a Promotion Product before making a claim. All completed claim forms must be received by 23:59 on 30th September 2013. To claim, you must visit www.samsung.com/uk/smarttvcashback complete the online claim form and upload a copy of your proof of purchase OR, to claim by post participants should obtain a claim form (either in store, by calling +44 (0) 1584 871381, or online at www.samsung.com/uk/smarttvcashback), complete the claim form and post it, together with a copy of their proof of purchase to: Samsung TV Cashback, PO Box 151, Ludlow, SY8 9BE. Participants must retain their original proof of purchase, as copies will not be returned. Please see www.samsung.com/uk/smarttvcashback for full terms and conditions.

****S RECOMMENDATION** provides recommendations based upon popular content until it has built sufficient insight into viewing preferences to enable it to make personal recommendations. S Recommendation/OnTV requires a Freeview, Freesat, Virgin Media or Sky TV input to operate. Recommendations and content based on channels available. Internet access and collection and use of personal data required.

SAMSUNG

CASHBACK
UP TO
£300

On selected Samsung
Smart 7 and 8 Series TVs*

Available on purchases made between
27th June – 21st August 2013.

Ask a member of staff for details.

www.samsung.com/uk/smarttvcashback

SMART TV S RECOMMENDATION WITH
VOICE INTERACTION™

With so many features packed into our Smart TV's it's easy to choose Samsung when you get Cashback too.

Samsung is now offering up to £300 Cashback on selected Smart TVs. Simply make a qualifying purchase between 27th June and 21st August 2013 from the Samsung Smart TV range and claim your Cashback via redemption by 30th September 2013 and you will receive a cheque within 28 days.

How your Cashback offer works

Purchase a qualifying Samsung Smart TV between 27th June – 21st August 2013 inclusive, and then apply for your Cashback offer. It's that easy!

Please remember to keep your receipts safe as you will need these to submit a claim. Your claim has to be made within 28 days of your product purchase.

Qualifying Smart TVs

This shows the amount of Cashback you could receive when you buy a Samsung Smart TV within the qualifying dates.

LED TV SERIES 7⁰⁰⁰

Qualifying TV	Screen Size	Cashback
UE40F7000STXXU	40"	£50.00
UE46F7000STXXU	46"	£75.00
UE55F7000STXXU	55"	£100.00
UE60F7000STXXU	60"	£150.00

LED TV SERIES 8⁰⁰⁰

UE40F8000STXXU	40"	£100.00
UE46F8000STXXU	46"	£150.00
UE55F8000STXXU	55"	£200.00
UE65F8000STXXU	65"	£300.00

LED TV SERIES 8⁵⁰⁰

UE46F8500STXXU	46"	£200.00
UE55F8500STXXU	46"	£250.00

PLASMA TV SERIES 8⁵⁰⁰

PS51F8500STXXU	51"	£100.00
PS64F8500STXXU	64"	£200.00

Your Samsung Smart TV



S RECOMMENDATION WITH VOICE INTERACTION**

S Recommendation is an intuitive function, which learns what you like to watch and when.

S Recommendation with Voice Interaction:

- Learns preferences to recommend the best programming
- Less channel surfing
- Natural language to make things easier to discover
- Better quality and new choices



SMART HUB

5 easy-to-navigate panels for the ultimate Smart TV experience.



SOCIAL

Facebook and Twitter, videos and Skype calls.



APPS

Full catch-up services – you will never miss a show.



ON TV

6 of the best TV programmes on now – intelligently recommended.



MOVIES & TV SHOWS

Video on Demand – big films, box sets, intelligently recommended.



PHOTOS, VIDEOS & MUSIC

You can share from PC, mobile, and digital camera with AllShare.



THE BEST RANGE OF CATCH UP SERVICES

The only TV with all catch-up services: ITV, BBC iPlayer, 4oD, Demand 5, BBC Sports and BBC News, meaning you can be sure you'll never miss your favourite drama, comedy, documentary, sporting event or radio programme again.

**S RECOMMENDATION provides recommendations based upon popular content until it has built sufficient insight into viewing preferences to enable it to make personal recommendations. S Recommendation/On TV requires a Freeview, Freesat, Virgin Media or Sky TV input to operate. Recommendations and content based on channels available. Internet access and collection and use of personal data required. Certain features within the Smart Hub may not be available without expressed consent regarding the collection and use of personal information. Content available through Smart Hub may vary among product categories, models and territories. Certain features within Smart Hub may not be available without expressed consent regarding the collection and use of personal information. Content available through Smart Hub may vary among product categories, models and territories. Certain applications must be purchased and may not be available in all regions. Evolution Kit, sold separately. Evolution Kit improvement levels are limited to year of launch and application availability. Actual performance may vary and is subject to model specifications and hardware limitations.

About your purchase

Date of purchase*

Store of purchase*

TV Model*

TV Serial Number*

Finding your model code and serial number

The model code and the serial number can be found on the reverse of your TV on a small white label – the model code will generally start with UE or PS and the serial number is a 15 digit code starting ZA.

Important Notes

The qualifying purchase dates for the TV are 27th June – 21st August 2013 inclusive. The final date for claims for your Cashback offer is 28 days after the date you purchased your product. You must wait at least ten (10) days after purchasing a Promotion Product before making a claim. Claim forms must be received by 23:59 on 30th September 2013. The only proof of purchase is the sales receipt showing the retailer VAT information. The date on that receipt is the purchase date regardless of order date, payment date or delivery date. In accordance with the Terms and Conditions, the decision of the promoter is final.

Signature

Completed applications should be sent to:

Samsung Smart TV Cashback Offer
PO Box 151
Ludlow
Shropshire SY8 9BE

For full terms and conditions go to:

www.samsung.com/uk/smarttvcashback