



FLY TO ITALY? EASY.*

✈ MILAN VENICE ROME FLORENCE

Just buy any selected Zanussi appliance and qualify for a flight to Italy.*
All you need to do is pay any additional taxes and charges.*

Promotional dates from
13th September – 21st October 2012.

ZANUSSI

* Terms & conditions apply, see on the reverse.



How to get your booking form for a return flight?

1. Between 13/09/2012 and 21/10/2012, buy one eligible Zanussi appliance from a participating store.
2. Fill in this application form with your first name, surname, postal address, email and phone number.
3. Send it with the following elements in an appropriately stamped envelope (stamps not refunded) within 21 calendar days after the purchase date (date as postmark):
 - a photocopy of your proof of purchase with the Zanussi appliance reference and the purchase date circled.
 - one stamped self-addressed envelope.

to: TLC Marketing UK Ltd, "ELECTROLUX Italy flight ERT promotion",
PO Box 468, Swansea SA1 1RH

By completing and returning the application form, you agree to the terms and conditions. Application forms incorrectly completed, illegible, submitted without supporting documents as required and/or returned after 21 days since purchase will not be valid and will not be processed. If your application form is valid, you will receive your booking form within 28 days at the address you have given.

*4 destinations: Milan, Venice, Rome or Florence. Purchasing one Zanussi appliance from those included in the offer at participating stores equates to one booking form for one return economy flight on a standard or low cost airline. Airport taxes or any additional fees are excluded. See complete terms and conditions on the reverse or at www.promotionsupport.co.uk/Zanussiflights



PLEASE FILL IN THIS APPLICATION FORM

Mr/ Mrs/ Ms	First Name	Surname
Address		
		Postcode
City	Daytime telephone number	
Mobile phone	Email	

This data is supplied to TLC Marketing for the handling of your application form only. You can amend your details by contacting TLC Marketing UK Ltd, "ELECTROLUX Italy flight ERT promotion", PO Box 468, Swansea SA1 1RH.

The promoter of the ELECTROLUX Italy flight ERT promotion is Electrolux Home Products N.V - Raketstraat / Rue de la Fusee 40 - 1130 Bruxelles (Evere) - Belgique. Please do not send claim forms or correspondence to this address. The Electrolux Group of Companies will use your personal details and information it obtains from other sources for customer services and administration, for marketing and to analyse your purchasing preferences. We may keep your information for a reasonable period for these purposes.

Please tick here if you WOULD LIKE to be contacted by Zanussi by e-mail, post or telephone with regards to promoting their products and services

Please tick here if you ARE happy to be contacted by third parties by e-mail, post or telephone promoting and researching their products and services

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TERMS AND CONDITIONS FOR ZANUSSI FLIGHT PROMOTION

1. The promotion is available to the named person only and is limited to one application per person, per household (same name, same address) regardless of the number of eligible products purchased in any one or more transactions. It is only open to UK and ROI residents aged 18 or over, who purchase an eligible ZANUSSI appliance as detailed within these Terms & Conditions between 13/09/2012 and 21/10/2012 from participating stores. This promotion is not available to employees of the organising companies, of the stores, or their immediate families. These conditions are mandatory. 2. For the purchase of one eligible Zanussi appliance, the purchaser is entitled to receive a booking form for one economy class (including low cost) return flight to selected destinations in Italy: Milan, Rome, Venice or Florence. Departures from major airports including London Gatwick, London Stansted, London Heathrow, Birmingham, Edinburgh, Glasgow Prestwick, Glasgow, Manchester, Dublin, Cork and Belfast. The departure airport and destination will determine the airline used, including low cost. Some flights may be indirect. There is no additional surcharge for indirect flights. Airport or security taxes, fuel taxes, flight supplements and any surcharges are excluded from the offer and will be charged to the purchaser. Additional optional charges including luggage booking, seat reservation and priority boarding are not included in the promotion and must be paid by the purchaser upon confirmation of booking. 3. To receive their booking form, the purchaser must complete the application form (available in store) with their first name, surname, postal address, email and phone number, and send it with the following documents: a photocopy of their proof of purchase with the ZANUSSI appliance reference, the purchase date circled and one stamped self-addressed envelope. The purchaser must send these documents in an appropriately stamped envelope (stamps not refunded) within 21 calendar days after the purchase date (date as postmark), to TLC Marketing UK Ltd., "ZANUSSI Italy flight ERT promotion", PO Box 468, Swansea, SA1 1RH. By completing and returning the application form, the purchaser is deemed to accept these Terms and Conditions. 4. Application forms incorrectly completed, illegible, submitted without supporting documents as required and/or returned after 21 calendar days of the date of purchase will not be valid and will not be processed and the purchaser will forfeit their right to participate in the promotion. In this instance a letter will be sent to the purchaser to inform them that no follow up on their application will be made. 5. After receiving the valid application form, TLC Marketing will send the purchaser a booking form within 28 days. 6. Only one booking form per person per booking group per flight will be accepted. 7. Due to the nature of flights available in this promotion TLC Marketing is unable to accept anything other than individual bookings for individual flights. No group bookings of 2 or more applications will be accepted. TLC's decision on any exceptions to this general provision will be final. 8. After receiving the booking form, the purchaser will choose 3 different destinations, 3 different dates of departure and 3 different dates of return. The return flights must be completed before 30/06/2013. If this condition is not met, the purchaser will forfeit their right to participate in the promotion. 9. A minimum of 30 days notice before travel is required. All bookings must include at least one Saturday night stay. The maximum length of stay is one month. 10. After receiving their booking form, the purchaser must return it within 30 calendar days (by recorded delivery, stamps not refunded) to TLC Marketing UK Ltd., "ZANUSSI Italy flight ERT promotion", PO Box 468, Swansea, SA1 1RH, date as postmark. No booking form will be accepted after 08/01/2013. 11. Damaged, photocopied, scanned, illegible, sent after the deadline booking forms will not be accepted. A letter will be sent to the customer to inform them that no follow up to their booking will be made. 12. On receipt of the booking form, the purchaser will be contacted either by email or by telephone by TLC Marketing within 28 calendar days to acknowledge receipt of their booking form and to confirm flight availability and any charges arising from supplements, taxes or elsewhere. The purchaser must respond to TLC Marketing's offer within 48 hours. In some cases (for some low cost flights), flight bookings can be done directly by telephone. If the customer does not respond within this 48 hour deadline, no follow up on their booking will be made. The purchaser will forfeit their right to validate TLC Marketing's first offer and can request one last proposal within 7 calendar days of receiving this first offer, following the initial 48 hours deadline. The purchaser has to respond to TLC Marketing's subsequent and final offer within 48 hours. If the customer does not respond within these deadlines, the purchaser will forfeit their right to benefit from the promotion. 13. While TLC Marketing will use all reasonable endeavors to offer the purchaser their preferred dates, departure airport and destination, these cannot be guaranteed. School holidays and the Christmas period (from 15th December 2012 to 5th January 2013 inclusive) are excluded from the terms of this promotion. If the flights requested are unavailable the beneficiary will be contacted by TLC Marketing, to ask for one alternative destination and one alternative travel date. The purchaser has to respond to TLC Marketing's alternative offer within 48 hours. If the purchaser does not reply within this deadline, no follow up to their request will be made. Such an offer will fulfill our promotional obligations to the purchaser. 14. ELECTROLUX and TLC Marketing cannot be held responsible for airline overbooking,

cancellations or delays and any alterations to either flight schedules, routes and destinations. ELECTROLUX and TLC Marketing reserve the right to use alternative suppliers if necessary. ELECTROLUX and TLC Marketing further reserve the right to withdraw this offer without notice in the event of war, earthquake, catastrophe, strikes, act of terrorism or similar event. 15. All reservations are strictly subject to availability. No cancellations or amendments are possible after confirmation of booking. If the customer cancels their flight at this point they forfeit their right to the benefit of the promotion. 16. In case of circumstances amounting to force majeure, TLC Marketing may at its own discretion offer another destination. The purchaser will be informed during booking and may not claim any compensation. 17. No compensation is possible for this promotion in the absence of negligence on our part. 18. The airlines may modify their tariffs insofar as amendments (airport or fuel taxes) would apply at the latest moment before the day of the confirmation of the booking by TLC Marketing. 19. The airline may modify the flight timings shown on the purchase confirmation/itinerary or elsewhere between the date of reservation and the date of travel. The purchaser must ensure he is aware of the flight timing by confirming with the airline before travel. 20. Neither ELECTROLUX nor TLC Marketing, nor its agents or distributors can accept liability for lost, stolen or damaged booking forms and reserve the right to withdraw or amend any details and/or offers if circumstances make this unavoidable. 21. In case of cancellation by the purchaser, the purchaser will inform the Customer Services of TLC Marketing emailing at zanussipromotion@tlcmarketing.com. The customer can also call TLC Marketing at 0871 221 0511. Lines are open Monday to Friday 9.30am to 5.30pm excluding UK public holidays. Calls cost no more than 10p per minute from BT landlines. Calls from mobiles and other network providers may vary. 22. The flight promotion has no monetary value, is non-transferable, cannot be resold and cannot be used in conjunction with any other promotional offer or redeemed in whole or part for cash. 23. ELECTROLUX, TLC Marketing, its agents and distributors (stores) do not guarantee the quality and/or availability of the services offered by the airlines and cannot be held responsible for any resulting disagreements. Liability is not accepted for any personal loss (including but not limited to wasted expenditure), resulting from the purchaser or any other member(s) of their booking group taking a flight, caused by matters beyond the Promoter's reasonable control. 24. In case of amendment or cancellation of this offer, TLC Marketing will inform the purchaser through reasonable means as early as feasibly possible. 25. ELECTROLUX and/or TLC Marketing reserve the right to withdraw or substitute the flight promotion at any time and replace it with an offer of equal or greater value if circumstances make this unavoidable. Either party must inform the other with 15 days notice, explaining their reasons. 26. ELECTROLUX, TLC Marketing, its agents and distributors (stores) are not responsible for the management of the airlines and will accept neither liability nor claims for disappointments or dispute in relation to any flight. The Promoter makes no guarantee about any aspect of the quality or performance of the airlines. 27. The offer and the booking forms are available to the named person only, so airlines and TLC Marketing will refuse any booking form/flight ticket that would be presented by someone other than the beneficiary of this promotion. 28. The beneficiary will receive by email or mail, from TLC Marketing, the written confirmation of their booking that they will have to present before boarding, together with any other necessary and valid documents. 29. It is the responsibility of the travellers to ensure that they have a valid passport and any necessary visas or other required documentation to comply with travel and immigration regulations. 30. Airport and other taxes, passenger service charges, airline failure insurance and other surcharges levied by the airline or travel organiser are excluded and, where applicable, are payable by the customer on confirmation. Such taxes and charges are non-refundable once a flight booking has been confirmed. 31. The beneficiary will give either by phone or by email their debit or credit card details (Visa or MasterCard). TLC Marketing commits to assuring the whole confidentiality and security of this data. Payment may be made by Visa or MasterCard only, extra charge will incur depending on the purchaser's bank and country. The purchaser must ensure that they are aware of any extra charges before the transaction. Cheques are not accepted. 32. TLC Marketing commits to assuring the complete confidentiality and security of the purchaser's personal data and guarantees to not share any data with a third party. 33. All the information in this document represents the Terms and Conditions of the promotion. 34. Any person participating in this flight promotion does so in complete acceptance of the Terms and Conditions. 35. Any question concerning the legal interpretation of the rules will be based on English law and the Courts of England and Wales will have exclusive jurisdiction. 36. The eligible products for this promotion are Zanussi washing machines, washer dryers, dryers, dishwashers, fridges, freezers, fridge-freezers, cookers, range cookers, ovens, microwaves and hobs. Visit www.promotionsupport.co.uk/Zanussiflights for the full list of eligible products. 37. Promotion supplied and administered by: TLC Marketing France, 92 avenue de Wagram, 75017 Paris, France. 38. Promoter: Electrolux Home Products Corporation N.V - Raketstraat / Rue de la Fusée 40 - 1130 Bruxelles (Evere) - Belgique.